

INFORMATION AND COMMUNICATION TECHNOLOGIES (ICT) USAGE AND E-COMMERCE IN ENTERPRISES



	2006				2005				2004			
	TOTAL 10+	SMALL (10-49)	MEDIUM (50-249)	LARGE (250+)	TOTAL 10+	SMALL (10-49)	MEDIUM (50-249)	LARGE (250+)	TOTAL 10+	SMALL (10-49)	MEDIUM (50-249)	LARGE (250+)
TOTAL ENTERPRISES	2,934	2,490	387	57	2,427	2,058	322	47	2,381	2,020	317	44
<u>INFORMATION AND COMMUNICATION TECHNOLOGIES (ICT) SYSTEMS</u>												
Enterprises using computers (% on total number of enterprises)	2,774 94.5	2,330 93.6	387 100.0	57 100.0	2,278 93.9	1,911 92.8	321 99.6	47 100.0	2,226 93.5	1,866 92.4	316 99.7	44 100.0
<u>Enterprises using specific ICT</u>												
Intranet	603	409	153	41	567	397	141	29	575	445	103	27
LAN	2,317	1,877	383	57	1,936	1,575	316	45	1,556	1,225	287	44
Wire based LAN	2,222	1,799	367	56	1,431	304	44	1,779	:	:	:	:
Wireless LAN	411	259	122	30	367	270	74	23	168	108	45	15
Extranet	204	115	63	26	244	164	64	15	215	150	54	11
<u>Enterprises having persons employed regularly working part of their time away from the enterprise's regular work site while having access to the enterprise's computer system</u>												
	522	337	148	37	446	312	106	28	378	272	82	24
from:												
Home	397	253	108	35	:	:	:	:	:	:	:	:
Customers or other external business partners' premises	211	114	71	25	:	:	:	:	:	:	:	:
Other geographically dispersed locations of the same enterprise or enterprise group	303	159	109	35	:	:	:	:	:	:	:	:
During business travel, e.g. from hotel, airport etc.	316	176	106	33	:	:	:	:	:	:	:	:
<u>USE OF THE INTERNET</u>												
Enterprises having access to the Internet (% on enterprises using computers)	2,528 91.1	2,085 89.5	386 99.7	57 100.0	2,054 90.2	1,689 88.4	317 99.0	47 100.0	1,960 88.1	1,604 86.0	312 98.7	44 100.0
<u>Type of external connection to the Internet</u>												
Modem (dial-up access over normal telephone line)	835	726	98	10	967	821	122	23	1,144	979	150	14
ISDN connection	653	523	119	11	711	564	129	18	741	575	152	14
Fixed broadband	1,601	1,241	305	56	971	734	194	43	336	236	84	16
of which:												
DSL (xDSL, ADSL, SDSL etc.)	1,507	1,185	277	44	909	695	174	39	747	564	147	36
Other broadband connection	275	134	107	34	149	86	50	14	148	101	40	7
Mobile connection	202	138	45	20	97	58	27	12	79	49	23	7

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Purpose of using the Internet (as consumer of Internet services)												
Banking and financial services	1,442	1,126	263	52	1,130	888	203	39	1,068	830	204	34
Training and education	1,155	934	184	38	1,023	819	167	36	1,155	945	179	31
Market monitoring (e.g. prices)	1,686	1,322	314	50	1,314	1,033	240	40	1,372	1,098	238	36
Receiving digital products	935	714	182	39	473	377	76	21	451	345	87	19
Obtaining after sales services	523	360	137	26	262	182	67	13	442	344	77	21
Usage of the Internet for interaction with public authorities												
(% on enterprises having access to the Internet)	1,299	1,022	236	41	959	735	193	31	841	636	176	30
	51.4	49.0	61.2	72.8	46.7	43.5	60.9	66.1	42.9	39.7	56.4	68.2
of which:												
Obtaining information	1,286	1,009	235	41	944	722	192	29	827	627	172	28
Obtaining forms (e.g. tax forms)	986	749	202	35	563	416	128	19	579	426	130	23
Returning filled in forms (e.g. provision of statistical information to public authorities)	242	169	62	12	219	158	54	7	261	186	60	14
Enterprises having a Web site												
(% on enterprises having access to the Internet)	1,265	928	283	54	1,061	784	232	45	1,065	801	223	41
	50.0	44.5	73.3	94.2	51.6	46.4	72.9	95.7	54.3	49.9	71.5	93.2
Facilities of the website of enterprises												
(enterprises as providers of Internet services)												
Marketing the enterprise's products	1,206	878	276	52	1,030	765	223	41	1,008	749	220	39
Facilitating access to product catalogues and price lists	670	463	179	28	458	331	105	22	541	392	123	25
Providing after sales support	138	81	51	5	135	93	34	8	208	164	34	10
Security facilities used by enterprises												
Virus checking or protection software	2,491	2,049	385	57	2,012	1,650	315	47	1,917	1,568	306	43
Firewalls	1,419	1,060	302	57	913	674	197	42	738	533	169	37
Secure servers	512	336	139	37	493	362	109	21	543	405	118	20
Off-site data backup	1,476	1,161	269	46	1,106	889	186	30	1,055	828	198	28
Security problems												
Enterprises encountered ICT related security problems in the last 12 months	724	601	111	12	759	632	110	17	662	537	109	16

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E-COMMERCE VIA INTERNET												
ORDERS VIA INTERNET												
Enterprises ordered products/services via the Internet during the last year (% on enterprises having access to the Internet)	623 24.6	438 21.0	155 40.1	30 52.7	648 31.5	489 28.9	138 43.6	20 43.4	636 32.4	484 30.2	130 41.7	22 50.0
Enterprises having ordered via the Internet during the last year: proportion of total orders												
< 1 % of orders	340	225	98	17	296	207	76	12	297	202	80	15
>= 1% and < 10% of orders	193	141	40	12	186	145	35	6	183	144	33	6
>= 10% and < 25% of orders	32	26	6	1	45	33	11	1	47	42	5	0
>= 25% of orders	58	47	11	0	122	104	17	1	107	96	11	0
SALES VIA INTERNET												
Enterprises received orders via the Internet in the last year (excluding e-mails) (% on enterprises having access to the Internet)	177 7.0	78 3.7	82 21.3	17 30.7	105 5.1	45 2.7	47 14.9	12 26.5	168 8.6	112 7.0	47 15.1	10 22.7
Enterprises having sold via Internet during the last year: proportion of turnover												
1+ % In-turnover	168	72	78	17	97	43	41	12	168	112	47	10
2+ % In-turnover	121	46	66	9	77	34	36	7	125	85	36	4
5+ % In-turnover	89	35	47	7	62	32	27	3	96	65	29	2
10+ % In-turnover	59	22	34	3	25	13	11	2	63	49	13	1
25+ % In-turnover	18	10	8	0	11	5	6	0	20	16	3	0
50+ % In-turnover	9	6	3	0	4	3	1	0	0	0	0	0
Enterprises sold products to other enterprises via a presence on specialised Internet market places in the last year	31	14	18	0	46	15	25	5	34	25	8	1

Note

- Data refers to January of each year unless otherwise is stated

: Data not available

(Last Updated 14/11/2006)